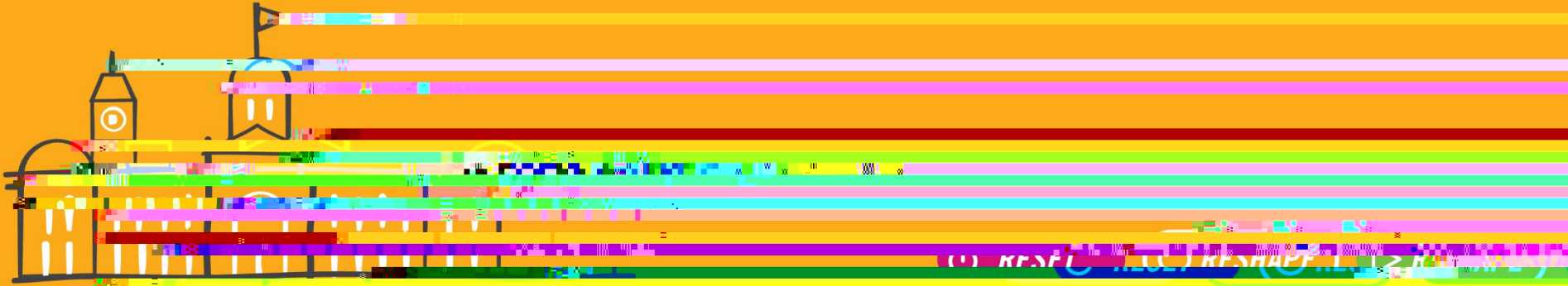


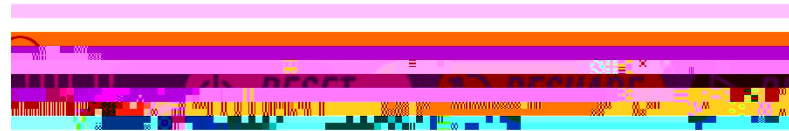
ADULT SOCIAL CARE DAY CENTRE CONSULTATION



Contents

Section	Page
1. Introduction	3
2. What are we consulting on?	6
3. What are the proposed options for the day centres?	10
4. Why are we consulting?	2
5. How will we consult?	2
6. Frequently Asked Questions	3

1. Introduction



1. Introduction

We know that the services provided by the Day Centres are valued by citizens who access them and by their carers and

1. Introduction

In addition to declining attendance, we also know that the needs and aspirations of current and potential service users are changing, that not all our Centres are fully accessible, and that some require significant investment to reach required standards. We also know that staff recruitment is a particular challenge, meaning that there are over seventy vacancies across the nine Day Centres. In addition, transport is a major challenge in relation to supporting all Centres. Council officers consider that not all our Day Centres are efficient or offer value for money. This is at a time when Birmingham City Council faces significant financial challenges requiring the making of unprecedented savings. The savings proposals for the Day Centres are £1.95 million for 2024/2025 (which we propose will be achieved by deleting staff vacancies) and £3.35 million in 2025/2026 (through the release of some of our assets and the reduction of our running costs). A public consultation has been agreed by the Council in relation to the savings proposals. The purpose of the consultation is to make sure that people have a chance to tell us about their views on the proposals for our Day Centres in Birmingham.

2. What are we Consulting on?

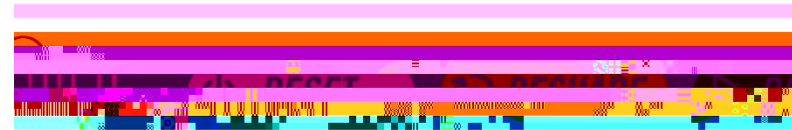
A review of the Adult Social Care Day Centres was carried out following the Covid pandemic by an organisation independent to the Council; Red Quadrant, in partnership with volunteers from citizens who use services, their carers and others with lived experience, known as the Empowering People Team.

A report was presented in April 2023 that described the findings from the review. This led to the Council's Cabinet approving a Service Improvement Plan for the nine Adult Social Care Day Centres.

In addition to this initial review by Red Quadrant and the Empowering People Team, there has been further engagement with the Day Centre managers and staff, citizens and carers, to further shape the required improvements and the future planning of the Day Centres.

There has also been further analysis to understand how efficient each of the nine Day Centres are.

The quantitative and qualitative data has informed our improvement work so far. This has been based on what we have been told by citizens, carers and staff. All of this has informed our key outcomes and principles for the future improvement of our Day Centres.



Key Outcomes

The key outcomes driving our improvement work are:

Outcome 1

Meet people's outcomes for social interaction and physical and mental stimulation.

Outcome 2

Meet carers outcomes for respite.

Outcome 3

Meet people's care and support needs as required by the Care Act 2014

Consultation Approval

On the 5th March 2024 the Council approved the consultation on the proposed savings linked to the improvement and rationalisation of the nine Centres.

Our aim in rationalising our services is to increase efficiencies, deliver proposed savings and develop a more flexible offer that is reflective of our key outcomes and principles.

The proposed rationalisation will help us to continue to improve the remaining Centres. This does not mean the ending of any service users or the support for carers. It may however mean that the service they receive may be provided from a different location within the city of Birmingham.

Key Principles driving our improvement work

The key principles driving our improvement work that we need to maintain and further develop are:

Principle 1

Promote and maintain independence in a consistent way which is personalised, flexible and responsive.

Principle 2

Promote learning in a stimulating and supportive environment.

Principle 3

Deliver greater integration and partnership working with local communities.

Maximise the use of community facilities that can be accessed b.21c

Proposed Options



Proposed Options (continued)

With these questions in mind alongside our key outcomes and principles the options we have considered to inform our proposals are:



Qualitative vs Quantitative Analysis

Based on the analysis of both our qualitative and quantitative data and our key outcomes and principles, Option 3 is our current preferred option.

Option 3 proposes that the service is rationalised, and that the following four Day Centre Services are re-located, and service supported to move with staff to the Centres that will continue to provide support. There will be no staff redundancies as a result of the rationalisation proposal, but it may mean that the place of work for staff may change, subject to consultation, to ensure consistency of support for service users and to protect jobs for staff.

The rationalisation will enable us to strengthen the offer to service users and their carers, improve efficiencies and the continued change of the service in response to the qualitative and quantitative work we have completed. The four Day Centres we are proposing will be re-located are:

- f 1. Beeches GoLDD
- f 2. Fairway
- f 3. Harborne
- f 4. Heartlands

The rationale for the proposal has been informed by both our qualitative data and quantitative data



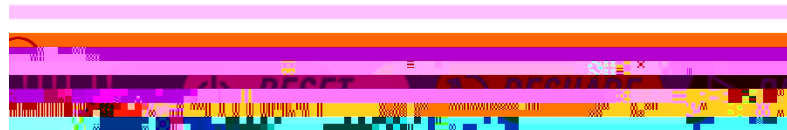
Key Messages from our Qualitative Data

The work completed by Red Quadrant and our engagement with staff, together with a review of the accessibility of current geographical location and the offer provided to citizens and carers has told us that we need to improve the diversity of our offer, engage more effectively and consistently with local communities, foster the development of social enterprise and work collaboratively with our partners to reduce costs and improve outcomes for citizens, carers and family members.

Themes across the engagement events are shown on the following pages.







Barriers faced

People using Day Centres wanted to do more in the community. Transport was the most talked about issue faced (specialist transport) for getting to and from the Centres and accessing the community. A shortage of drivers, increased running costs and being unable to meet care needs were cited by the staff. Accessibility of venues and lack of facilities like changing places also posed a significant



The importance of collaborative working

It was raised that there were different facilities, activities, staffing levels and training across the Centres. This is due to differing needs and wants of people who use Day Centres, for example adults with Learning Disabilities as opposed to Physical Disabilities. People who use Day Centres want to be able to visit other Centres and make use of their facilities. People also reported a lack of certainty. There was also a desire for collaboration and joint working across Day Centres, Specialist Schools and Colleges and Social Care Professionals.



Annual Running costs and Required Capital Investment combined including Centre Capacity and Staffing Levels

The quantitative data in addition to the required capital investment includes for each centre the annual running costs, capacity of each centre, actual attendance, current staffing levels and vacancies.



Proposal – re-location of Centres

The four Centres proposed for re-location when taken as an overall average have the lowest attendance levels as a percentage of the Centres capacity, the highest running costs, and the highest

Proposal – remaining Centres

The proposal is that the five remaining Day Centres will absorb the citizens who are currently accessing Beeches GOLDD, Fairway, Harborne and Heartlands and associated staff.

The five Centres proposed are:

1. Alderman Bowen
2. Ebrook
3. Elwood
4. Hockley
5. Moseley

The proposed rationalisation to the five Centres from nine we believe will improve efficiencies and the qy4y5liy 52.4 (o)-4.1 (f)-2 esppo 1fr citizens(T)0.7 (he)0.7 (r)-0.7 (e)0.7 (-)16.4 (w)-0.8 (ip)-0.6 l b(e)0.7 (--5.5 mc)1.2 (o)-3 (r)-0.8 (e)0.8 ((c)2.3 ni)-0.6 itizesareing teeChee (s)5.4 (ar)1.3 (e)2.7 sunlt 54.4 (c)436 aretire sily5in enviroen 1ihlos of pils to(s)-2.4 (o)2.4 (c)2.2 (f)5.2 (a)refi0.8 s tVheerzla (f)D(e)0.7 ()TJ -0.001 Tc -0.001 Tw T* [(f)-2 u lly5ffd(a)-2.9 (n)-0.6 (d)-0.6 ((a)-2.9 b)-0



4. Why are we consulting?

Councillors are responsible for making decisions for the Council. Holding a public consultation gives those who may be directly affected by the proposals the opportunity to have their say and influence the decision that is made. Those who may be directly affected, community organisations and the public are also encouraged to review these proposals and give feedback.

During the consultation you can request further information, ask questions and request that we investigate viable alternative options that have not been identified and that will deliver on the required outcomes.

We will publish our response to comments received and this information will be considered by Council so that they can make an informed decision.



Consultation Timetable

The Consultation Timetable is:

Tuesday 7th May 2024

Consultation Opens

Tuesday 9th July

Consultation Closes

September 2024

Report to Cabinet for recommendations and decision



5. How will we consult?

Everyone can respond to the consultation by reading this consultation document, which summarises the proposals and then by completing the consultation questionnaire.

If you have any questions about the proposals, need more information or would like us to consider other ideas then please let us know by emailing the 'Your day, Your say' email address at

yourdayyoursay@birmingham.gov.uk

Or by calling the 'Your day, Your say' telephone number **0121 675 8454**.

For those people who may be directly affected by the proposals, people who attend the Day Centres, their relatives, carers and representatives, we have organised meetings to enable everyone who wants to take part in the consultation to be able to do so.



Consultation Meetings

We will take special care to ensure that the people who attend the Day Centres are consulted, without causing distress, especially to those who may have difficulty understanding what is happening. We will discuss this with the people who know them best such as their relatives, carers, representatives and the staff in the Centres.

For those people who may need help and have no representative, we will offer support through advocates provided by independent

Day Centre Consultation Meetings

Day centre consultation meetings (Service Users and Carers):			Service User	Carer	Links
8 th May 2024	Virtual	NA	N/A	7.00pm - 8.00pm	Join the meeting now Meeting ID: 371 711 551 825 Passcode: g3aWJu
13 th May 2024	Alderman Bowen	Alderman Bowen, 125 Broadway Avenue Bordesley Green, Birmingham B9 5YD	10.30 - 12pm	1pm - 2.30	N/A
15 th May 2024	Ebrook	Shooters Hill, Sutton Coldfield, B72 1HX	10.30 - 12pm	1pm - 2.30	N/A
28 th May 2024	NaWJdaWJd7				

Day Centre Consultation Meetings



Public Consultation Meetings

Public Consultation Meetings

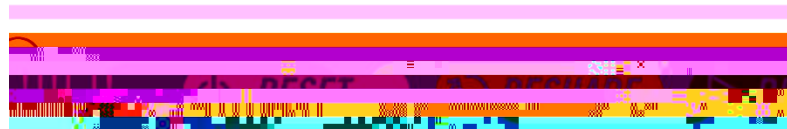
Further Information

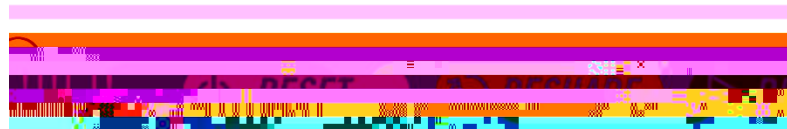
You can get further information about our consultation by contacting:

The 'Your day, Your say' Consultation Email address yourdayyoursay@birmingham.gov.uk

The 'Your day, Your say' Consultation Number
0121 675 8454

The Council's 'Your day, Your say' website <https://www.birminghambeheard.org.uk>





Frequently Asked Questions

Q6: What about the staff?

A: The staff team will be involved, and we will be using their knowledge and expertise. Changes to some services may have an impact on some staff and we will be keeping everyone fully updated as the plans are developed.

Q7: If the service I receive is likely to change, will I be able to move with my friends?

